



KERN REGIONAL CENTER

*Striving to Achieve Equality,
Independence and Empowerment*

Board of Directors Meeting Agenda September 28, 2021

General Business		
1. Call to Order and Introductions	Action	President Bains
2. Approval/Additions to Agenda	Action	President Bains
3. Staff Report <ul style="list-style-type: none">a. 2022 Performance Contract/CRDP (<i>Attachment 1</i>)b. Brilliant Corners Contract (<i>Attachment 2</i>)c. RFP Board Policy C-9 (<i>Attachment 3</i>)	Info/Action	Cherylle Mallinson
4. Meeting Minute Approval of April 27, 2021 Meeting (<i>Attachment 4, Page 5, ammendment</i>)	Action	President Bains
5. Meeting Minute Approval of May 25, 2021 Meeting (<i>Attachment 5</i>)	Action	President Bains
6. Extend Board Member Terms for 3 Years <ul style="list-style-type: none">a. Jasmeet Bainsb. Ryan Jonesc. Mark Tolentino	Action	President Bains
7. Public Input	Info.	Et al
Reports		
8. Board President Report	Info.	President Bains
9. Financial Report <ul style="list-style-type: none">a. POS Report through July 2021(<i>Attachment 6</i>)b. OPS Report through July 2021(<i>Attachment 7</i>)	Info.	Tom Wolfgram
10. Executive Director's Report	Info.	Dr. Gates
11. VAC Report	Info	Shawn White

Meeting Location and Time:

Via Zoom Webinar on September 28, 2021 at 6:00 PM

<https://us02web.zoom.us/j/82496420212?pwd=MHpYNkh1S05QNGpiVkm0MENEQ0UvZz09>

Webinar ID: 824 9642 0212, Passcode: 232718

Dial-In Number: 1-669-219-2599

Next Board of Directors Meeting:
October 26, 2021 at 6:00 PM

Kern Regional Center

Calendar Year(s) 2022

Public Policy Performance Measures (Required)

Measures	Statewide Average June 2020	KRC Baseline as of June 2020	Statewide Average July 2021	KRC Baseline as of July 2021	Activities Regional Center will Employ to Achieve Outcome
1. Number and percent of Regional Center consumers in Developmental Centers (DC) <i>(lower is better)</i>	0.08% 266	0.10% 10	0.07% 255	0.11% 11	<ul style="list-style-type: none"> • KRC will design services and identify supports that are essential to meeting the consumer's needs prior to the consumer moving into the community. • KRC will do outreach (i.e., partnership meeting with key holders such as Department of Mental Health) and give information to community providers interested in serving this specialized population. • KRC will continue to implement the 2021-22 Community Placement Plan (CPP)/Community Resource Development Plan (CRDP), which identifies the current needs and services of individuals residing in developmental centers. The plan identifies specific ways of meeting those needs through residential service settings, day programs, supplemental supports, including transportation, 1-to-1 assistance, specialized medical, dental, residential placement, and any other identified need. • KRC will deflect placements from the DC whenever possible consistent with consumers needs. • KRC will inform families, developmental center staff and consumers about all choices available, and encourage them to evaluate all options. • Complete comprehensive assessment (initial/update) for consumers residing in the developmental centers who meet criteria for placement. • Move consumers from the developmental center to a community settings. • Develop community homes that would serve individuals with complex medical and/or severe behaviors who require intensive services. Homes may be under a new licensing category, allowing consumers to be served who could not be served in a community setting by 12/30/2022.

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Statewide Average June 2020</i>	<i>KRC Baseline as of June 2020</i>	<i>Statewide Average July 2021</i>	<i>KRC Baseline as of July 2021</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
2. Number and percent of minors residing with families (own family, foster family, guardian) (higher is better)	99.48% 177,196	99.51% 5,042	99.53% 182,139	99.62% 5,459	<ul style="list-style-type: none"> • Provide information and referral to parents about Family Resource Center(s). • Continue to develop programs to serve children.
3. Number and percent of adults residing in independent living (higher is better)	10.06% 17,660	8.17% 406	9.76% 17,608	8.01% 409	<ul style="list-style-type: none"> • Service coordinators will discuss and provide Independent Living Services (ILS) options with consumers and families using a person-centered process.
4. Number and percent of adults residing in supported living (higher is better)	5.28% 9,260	10.08% 501	5.18% 9,348	9.75% 498	<ul style="list-style-type: none"> • Continue to provide information on Supported Living Service (SLS) options with consumers and families using a person-centered process.
5. Number and percent of adults residing in Adult Family Home Agency (AFHA) homes (higher is better)	0.93% 1,638	4.43% 220	0.89% 1,609	4.23% 216	<ul style="list-style-type: none"> • Develop plan to comply with statutory monitoring requirements. • Increase AFHA availability

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Statewide Average June 2020</i>	<i>KRC Baseline as of June 2020</i>	<i>Statewide Average June 2021</i>	<i>KRC Baseline as of July 2021</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
6. Number and percent of adults residing in family homes (home of parent or guardian) <i>(higher is better)</i>	64.98% 114,052	63.39% 3,151	66.36% 119,712	64.51% 3,294	<ul style="list-style-type: none"> Continue to provide services and support to maintain consumers in the family home.
7. Number and percent of adults residing in home settings (independent or supported living, Adult Family Home Agency and Family homes) <i>(higher is better)</i>	81.25% 142,610	86.06% 4,278	82.22% 142,277	86.51% 4,417	<ul style="list-style-type: none"> See #3 through #6 above.

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Statewide Average June 2020</i>	<i>KRC Baseline as of June 2020</i>	<i>Statewide Average July 2021</i>	<i>KRC Baseline as of July 2021</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
8. Number and percent of minors living in facilities serving greater than 7 - (ICF, SNF,CCF). (lower is better)	0.04% 66	0.00% 0	0.03% 59	0.00% 0	<ul style="list-style-type: none"> Continue to identify and track children at risk of institutional placement.
9. Number and percent of adults living in facilities serving greater than 7 - (ICF, SNF, CCF) (lower is better)	2.06% 3,618	1.03% 51	1.84% 3,323	0.96% 49	<ul style="list-style-type: none"> Continue to identify and track adults in large facilities.

Public Policy Performance Measures (Related to Employment)

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
1. Number and percentage of consumers, ages 16-64 with earned income. (higher is better)	2017-18 14.50% 23,265	2017-18 14.29% 650	2017-18 (NCI In-Person Survey) 18% NCI 15% CA	2017-18 (NCI In-Person Survey) 12%	<ul style="list-style-type: none"> Identify consumers ages 16-64 with earned income. New Measures data is forthcoming from the Employment Development Department (EDD) & DDS. Establish local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation.
2. Average annual wages for consumers ages 16-64 (higher is better)	2017-18 8698	2017-18 8929	TBD	Average PIP/CIE Annual Income \$10,053 (FY 1920)	<ul style="list-style-type: none"> Track progress. New Measures data is forthcoming from the Employment Development Department (EDD).
3. Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA (higher is better)	2017-18 14.5%	2017-18 14.3%	TBD	TBD	<ul style="list-style-type: none"> Track progress. New Measures data is forthcoming from the Employment Development Department (EDD). Establish local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation.
4. Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program. (higher is better)	UD	2016-17 7 2017-18 5	UD	2018-19 8 2019-20 4	<ul style="list-style-type: none"> Provide training and information to staff, community, and local providers regarding the Paid Internship Program (PIP). Identify and track consumers participating in PIP. Partner with local businesses, Dept. of Rehab, and school to increase number of PIP participants.

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Statewide Average</i>	<i>KRC Baseline</i>	<i>Statewide Average</i>	<i>KRC Baseline</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
5. Percentage of adults who are placed in competitive, integrated employment following participation in a Paid Internship Program <i>(higher is better)</i>	UD	UD	UD	2019-20 4 hired out of 51 PIP (7.84%)	<ul style="list-style-type: none"> Track progress. New measures data if forthcoming Establish local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation.
6. Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year. <i>(higher is better)</i>	TBD	2017-18 \$11/hr 25 hrs/wk	TBD	2019-20 \$12.00/hr 15.12 hrs/wk	<ul style="list-style-type: none"> Track progress. New measures data if forthcoming Data obtained from DDS annual Report

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Statewide Average</i>	<i>KRC Baseline</i>	<i>Statewide Average</i>	<i>KRC Baseline 2019-20</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
7. Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made. (higher is better)	TBD	2017-18 \$12.66/hr 25 hrs/wk	TBD	2019-20 \$12.16/hr 17.66 hrs/wk	<ul style="list-style-type: none"> Track progress. New measures data if forthcoming Data obtained from DDS annual Report
8. Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year (higher is better)	TBD	2017-18 \$1000(3) \$1250(2) \$1500(3)	TBD	2019-20 \$1000(5) \$1250(6) \$1500(1)	<ul style="list-style-type: none"> Track progress. New measures data if forthcoming Data obtained from DDS annual Report
9. Percentage of adults who reported having integrated employment as a goal in their IPP (higher is better)	2014-15 State Avg 27%	2014-15 KRC Avg 37%	TBD	TBD	<ul style="list-style-type: none"> KRC to develop a plan on how to track these objectives. Obtain National Core Indicator (NCI) Survey. NCI measure "community employment" versus "integrated employment.

PERFORMANCE CONTRACT PLAN

Public Policy Performance Measures (Related to Reducing Disparities and Improving Equity in Purchase of Services Expenditures)

<i>Measures</i>	<i>KRC FY 2018-19 % Utilized ALL AGES</i>	<i>KRC FY 2018-19 Age & Utilized</i>	<i>KRC FY 2019-20 % Utilized ALL AGES</i>	<i>KRC FY 2019-20 Age & Utilized</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
<p>Percent of total annual purchase of service expenditures by individual's ethnicity and age:</p> <p>* Birth to age two, inclusive.</p> <p>* Age three to 21, inclusive.</p> <p>* Twenty-two and older.</p>	<p>Asian 65.5%</p> <p>-</p> <p>Black/AA 66.9%</p> <p>-</p> <p>Native -</p> <p>Hawaiian or Other Pacific Islander 78.5%</p> <p>Hispanic 61.5%</p> <p>-</p> <p>Native American 61.1%</p> <p>Other 62.2%</p> <p>-</p> <p>White 69%</p>	<p>0 - 2 60.5%</p> <p>-</p> <p>3 - 21 55.3%</p> <p>-</p> <p>22 - ^ 69.5%</p>	<p>Asian 63.7%</p> <p>-</p> <p>Black/AA 69%</p> <p>-</p> <p>Native -</p> <p>Hawaiian or Other Pacific Islander 83.7%</p> <p>-</p> <p>Hispanic 66.8%</p> <p>-</p> <p>Native American 70.8%</p> <p>-</p> <p>White 66.4%</p>	<p>0 - 2 61.4%</p> <p>-</p> <p>3 - 21 56.1%</p> <p>-</p> <p>22 - ^ 68.6%</p>	<ul style="list-style-type: none"> • KRC will utilize the DDS Disparity Grant to implement a plan to address disparity for birth to 8 years, and 8 years and over. • Conduct outreach and training through educational presentations about regional center services in venues serving families with young children [birth to 8 years] in KRC's catchment area, utilizing Early Start networks. • Enhanced training for staff to assess thoroughly the needs of the consumer and families, and to follow through with the referral process essential to access the correct service. • Service Coordinator will monitor closely to review the utilization of services on a periodic basis and identify barriers in accessing services. • KRC to observe vendor data trends for encumbrances vs. utilization and establish a threshold for appropriate encumbrance vs. utilization. If utilization falls under standard, review the current practices that are in place and make adjustment as needed. • Service Coordinators to work closely with clients, families and vendors when services are not utilized.

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>KRC FY 2018-19 Ethnicity All Ages</i>	<i>KRC FY 2018-19 All Ethnicity</i>	<i>KRC FY 2019-20 Ethnicity All Ages</i>	<i>KRC FY 2019-20 All Ethnicity</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
<p>Number and percent of individuals receiving only case management services by age and ethnicity: *</p> <p>Birth to age two, inclusive.</p> <p>* Age three to 21, inclusive.</p> <p>* Twenty-two and older.</p>	<p>Asian 25.2%</p> <p>-</p> <p>Black/AA 19%</p> <p>-</p> <p>Native Hawaiian or Other Pacific Islander 20%</p> <p>-</p> <p>Hispanic 30.5%</p> <p>-</p> <p>Native American 20%</p> <p>-</p> <p>Other 27.8%</p> <p>-</p> <p>White 23%</p>	<p>0 - 2 129 9.9%</p> <p>3 - 21 1,849 40.4%</p> <p>-</p> <p>22 - ^ 652 16.4%</p>	<p>Asian 29.3%</p> <p>Black/AA 21.8%</p> <p>-</p> <p>Native Hawaiian or Other Pacific Islander 14.3%</p> <p>-</p> <p>Hispanic 32.5%</p> <p>-</p> <p>Native American 32.1%</p> <p>-</p> <p>Other 27.5%</p> <p>White 23.5%</p>	<p>0 - 2 5.9%</p> <p>3 - 21 44.5%</p> <p>-</p> <p>22 - ^ 17.7%</p>	<ul style="list-style-type: none"> Through the Individual Program Plan (IPP) process KRC will assure that case management continues to be sufficient to meet the needs of the clients. Through the Individual Program Plan (IPP) process KRC will to include all services not funded by POS dollars. Hire additional case worker to reduce caseload ratio. Enhanced training for Service Coordinator in reviewing POS expenditures and utilization, follow up with family utilization of services and support and documentation of generic resources.

Compliance Measures ¹UD = Under Development

PERFORMANCE CONTRACT PLAN

<i>Measures</i>		<i>Yes/No</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
1. Unqualified independent audit with no material finding(s).		YES	<ul style="list-style-type: none"> Establish, apply and maintain good business practices and generally accepted accounting principles.
2. Substantial compliance with Department of Developmental Services fiscal audit		YES	<ul style="list-style-type: none"> Establish, apply and maintain good business practices and generally accepted accounting principles.
3. Accuracy percent of POS fiscal projections (based on February SOAR)		YES	<ul style="list-style-type: none"> Strive to improved accuracy of POS fiscal projections based on history and ongoing utilization review.
4. Operates within OPS budget		YES	<ul style="list-style-type: none"> Develop plan to operate within the operational funds allocation.
5. Certified to participate in Waiver		YES	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements.
6. Compliance with Vendor Audit Requirements per contract, Article III, Section 10.		YES	<ul style="list-style-type: none"> Maintain compliance with contract.
<i>Measures</i>		<i>Activities Regional Center will Employ to Achieve Outcome</i>	
	Statewide Average June 2020	KRC Baseline as of June 2020	KRC Baseline as of July 2021
7. CDER/ESR Currency	98.34%	98.22%	98.35%
		98.39%	
		<ul style="list-style-type: none"> Continue to monitor timely completion of CDER/ESR. 	

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>State Target</i>	<i>FFY 2016-17 Report</i>	<i>FFY 2018-19 Report</i>	<i>FFY 2021-22 Report</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
8. Intake/assessment and IFSP time lines (0-2).	100%	96%	96.67%	TBD	<ul style="list-style-type: none"> Implement to ensure timely completion of intake/assessment and IFSP. Maintain compliance with T17 requirements [R3].
<i>Measures</i>	<i>Statewide Average June 2020</i>	<i>KRC Baseline as of June 2020</i>	<i>Statewide Average July 2021</i>	<i>KRC Baseline as of July 2021</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
9. Intake/assessment time lines for consumers ages 3 and above.	91.29%	87.78%	98.27%	99.39%	<ul style="list-style-type: none"> Implement plan to ensure timely completion of intake/assessment. Complete a comprehensive review of the Intake Process to move towards meeting statutory requirements.

PERFORMANCE CONTRACT PLAN

<i>Measures</i>	<i>Federal Revenue Audit Report 2017</i>	<i>Federal Revenue Audit Report 2019</i>	<i>Federal Revenue Audit Report 2021</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
10. IPP Development [WIC requirements(2.6.a)]	90%	97%	TBD	<ul style="list-style-type: none"> • Comply with all requirement of WIC 4646.5(c)(3) for timely completion of individual program plans for consumers receiving services under the Lanterman Act. • Hire additional case worker to reduce caseload ratio. • Enhance training on IPP timelines, including familiarity with WIC codes for seasoned or senior Service Coordinators • New Service Coordinators will be trained on all aspects of the IPP process, including timelines.
<i>Measures</i>	<i>State Target</i>	<i>FFY 2018-19 Report</i>	<i>FFY 2019-20 Report</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
11. An Initial IFSP Development Part C 45 day time line (Title 17 requirements).	100%	40%	76%	<ul style="list-style-type: none"> • Comply with all requirement of Title 17 for timely completion of individual program plans for infants and children receiving Early Intervention services [R5]. • Service Coordinators will be trained on all aspect of the IFSP process, including time lines. • A thorough documentation will be completed whenever there are issues with delays in completing assessment to account when there are exceptional family circumstances which impacts 45 days timeline. • Develop additional resources in completing Early Start assessments for the growth in number of referrals for children under the age of 3 to KRC. • Ensure to have adequate resources to complete assessment in a timely manner.

STATEMENT OF ASSURANCES

This is to assure that **Kern Regional Center** Calendar Year 2022 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2022 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [WIC 4629 (c)(B)(iii)];

Signature of RC Direct _____

Michi A. Gates, Ph.D. Kern Regional Center Executive Director

Date: _____

Housing Development Organization (HDO) Contract AMENDMENTS For Fiscal Years (FY) 2015-16, 2016-17, 2018-19, and 2019-20 for Community Placement Plan (CPP)/Community Resource Development Plan (CRDP) in Acquisition and Renovation Funds

Project ID	Development Type	Vendor #	Service Code	# of Beds	Amended Items based on DDS Approvals	Dollar Amount Released
1516-2	Specialized Residential Facility (SRF) for Sex Offenders - 6444 Houghton Rd. Provider California Mentor	PK6465	999 ACQ2C 999 RH2BC	4	\$100,000 Acquisition + \$36,000 from 1516-3 (Exhibit 1) \$150,000 Rehab + \$125,000 from DDS approval 1/5/18 + \$52,728 from 1617-7 (Exhibit 2) + \$8,500 from 1516 Total Reno. Project 1516-4 did not utilized all funding that it was used for this project (Exhibit 3) Total Amount DDS Approved: ACQ2C = \$136,000, RH2C = \$336,288 \$100,000 Acquisition + \$36,000 from 1516-3 (Exhibit 1) \$150,000 Rehab + \$125,000 from DDS approval 1/5/18 + \$97,000 from 1617-8 (Exhibit 2) Total Amount DDS Approved: ACQ4C = \$136,000, RH4C = \$372,000 \$250,000 Acquisition - \$106,200 redirected to Rehab (Exhibit 4) \$400,000 Rehab + \$106,200 from Acquisition (Exhibit 4) Total Amount DDS Approved: AQ1C = \$143,800, RH1C = \$506,200.	PK6465, 999 ACQ2C, \$136,000.00 (16315180) PK6465, 999, RH2C, \$334,499.00 (16315188)
1516-4	Specialized Residential Facility (SRF) for Medical & Behavior - 15730 Strebor Dr. Provider California Mentor	PK6465	999 ACQ4C 999 RH4C	4		PK6465, 999, ACQ4C, \$136,000.00 (16315181) PK6465, 999, RH4C, \$364,367.00 (16315179)
1617-1	Adult Residential Facility for Persons with Specialized Healthcare Needs (ARFPSHN) 3702 Abbey Rd. Provider Atenar/Nemia Home	PK6476	999 AQ1C 999 RH1C	5		PK6476, 999, AQ1C, \$143,800.00 (17326888) PK6476, 999, RH1C, \$506,200.00 (17326889)
1617-5	Enhanced Behavior Support Home (EBSH) for Mental Health w/DE & SP- 8130 Norris Rd Provider MARS	PK6476	999 AQ5C 999 RH5C	4		PK6476, 999, AQ5C, \$246,250.00 (17326987) PK6476, 999, RH5C, \$443,312.00 (17326988)
1617-9	Adult Residential Facility for Persons with Specialized Healthcare Needs (ARFPSHN) 3256 Jenkins Rd. Provider Atenar	PK6476	999 AQ9C 999 RH9C	5		PK6476, 999, AQ9C, \$163,900.00 (17327068) PK6476, 999, RH9C, \$350,120.40 (17327069) PK6476, 999, RH10C, \$233,413.60 (20360633)
1617-10	Enhanced Behavior Support Home (EBSH) for Mental Health - 14405 Meacham Rd. Provider KAP	PK6476	999 AQ10C 999 RH10C	3		PK6476, 999, AQ10C, \$194,900.00 (17327145) PK6476, 999, RH10C, \$156,152.40 (17327122) PK6476, 999, RH9C, \$312,304.80 (20360634)
1617-12	Community Crisis Home as part of Safety Net 6742 Coffee Rd. Provider AIMES	PK6476	999 AQ12C 999 RH12C	4		PK6476, 999, AQ12C, \$156,200.00 (17326978) PK6476, 999, RH12C, \$528,940.00 (17326995)
1819-4 & 1819-7 for IP	Enhanced Behavior Support Home (EBSH) for Adolescents - 8029 Vargas Court Provider Endless Possibilities	PK6650	999 ACQ4 999 RH4	4		PK6650, 999, ACQ4, \$209,300.00 (19353075) IP/Harbor RC project number IP1819-7 PK6650, 999, RH4, \$440,700 (19353076)
1920-4	Enhanced Behavior Support Home (EBSH) for Adults- 2700 Pacini Court Provider AIMES	PK6690	999 ACQ4 999 RH4	3		PK6690, 999, ACQ4, \$163,300 (PENDING) IP/Harbor RC project number IP1920-5 PK6690, 999, RH4, \$486,700 (PENDING)
1920-7	Enhanced Behavior Support Home (EBSH) - for Adults w/DE- TBD Provider Mars Group	PK6690	999 ACQ7 999 RH7	4		
BRILLIANT CORNERS, a California nonprofit corporation						
KERN REGIONAL CENTER, INC., a California nonprofit corporation						
requesting an additional \$173,857						

By: _____ Name: Cherylle Mallinson
Title: Director, Community Services

By: _____ Name: William F. Pickel, Executive Director or
Title: Roger Twitchell, Interim Director of Housing Development

KERN REGIONAL CENTER

BOARD OF DIRECTORS

POLICY

TITLE: Use of RFPs to Address Service Needs

POLICY NO. C-9

DATE SUBMITTED: 03/23/2021

PAGE 1 **OF** 1

PURPOSE: To provide ~~an umbrella~~ guidelines under which RFP procedures shall be used.

POLICY: Kern Regional Center (KRC) has maintained procedures on the use of Request for Proposals (RFPs) for resource development~~al~~ purposes since 1999. This Board Policy provides ~~an umbrella~~ guidelines under which KRC shall implement RFP procedures.

1. KRC shall use the RFP process for identified resources development needs under each of the following circumstances (subject to Sections 5 and 6 below) ~~with the exception of the acceptance and review of unsolicited proposals which do come:~~
 - a. Any development where Start Up ~~monies~~ funds are available;
 - b. When KRC determines that the billings from a vendor are expected to exceed \$500,000 during the first 12 months after the vendor commences providing services; and
 - c. The development of residential facilities.
2. ~~If an applicant delivers an unsolicited proposal for services to KRC, then KRC may vendorize such applicant as long as it meets all applicable Title 17 vendorization requirements. However, per Title 17, KRC has no legal obligation to enter into contracts with any vendor, since vendorization alone does not guarantee utilization of such vendor's services. However, if KRC desires to enter into a contract with a new applicant who has submitted an unsolicited proposal for services, KRC may do so without complying with the RFP process, as long as KRC determines that the billings from such applicant during the first 12 months of service are expected to be less than \$500,000. The RFP process shall be used in any circumstances where Start Up monies are available. The RFP process shall also be mandatory whenever the expected annual billings from a program would exceed \$120,000,~~
3. ~~RFP's shall be circulated through the KRC vendor email list and the KRC Vendor Voice list at a minimum and posted on the KRC website.~~ RFPs shall be posted on the KRC website, shared with other Regional Centers for distribution, sent out to all interest lists via email and ~~may be~~ circulated using the KRC all provider email lists. The RFP ~~procedures~~ provideds specific details on proposal requirements and review processes.
4. This Board Policy and ~~the RFP Procedures~~ any current RFPs shall be posted and ~~are to be~~ maintained on the KRC website.
5. Under unusual circumstances, when the RFP process has been implemented but has not been successful in adequately identifying ~~resource development needs~~, vendor resources to meet the need, KRC may contract with a vendor on a case-by-case basis to ~~identify~~ secure needed resources

through direct procurement. KRC may use direct procurement in any of the following circumstances:

- a. KRC has not identified a qualified vendor through the completion of the RFP process;
 - b. The service need ~~is~~ may be for consumer populations considered difficult to serve, which may include but not be limited to consumers exiting from or at risk of entering a State Developmental Center, or for services where resources are scarce; or
 - c. The services to be procured are based on specific KRC contract requirements.
6. If KRC identifies an emergency need for services, such as emergency vendorization under Title 17 Section 54324, KRC may authorize the service without following the RFP process, provided the vendor contract is approved by KRC's Executive Director.

**Kern Regional Center (KRC)
Board of Directors Meeting**

April 27, 2021

6:00 – 7:30 p.m.

Zoom Webinar

3200 N. Sillect Avenue ∞ Bakersfield, CA 93308 ∞ 661-327-8531

MINUTES

KRC BOARD MEMBERS PRESENT:

Jasmeet Bains, MD, President
Kevin Gosselin, Treasurer
Ryan Jones, Board Member
Mark Tolentino, Board Member
Martin Vasquez, Secretary
Simon Verdugo, Board Member
Shawn White, VAC

KRC BOARD MEMBERS ABSENT:

Oscar Axume, Board Member
Nickole Renee Mensch, Vice President

STAFF PRESENT:

Michi Gates, Executive Director
Kristine Khuu, Assistant Director of Client Services
Cherylle Mallinson, Director of Community Services
Celia Pinal, Director of Client Services
Tom Wolfgram, CFO

ATTENDEES PRESENT:

Cindy Cox, Advocate for Donald Tobias
Tammie Inman
John Noriega, Advocate for Simon Verdugo
Edwin Pineda, DDS
Donald Tobias
Mitzi Villalon
Ruth Watterson

INTERPRETER:

Nidya Madrigal Navia

CALL TO ORDER

Dr. Jasmeet Bains, President, called the meeting to order at 6:08 PM. A quorum was present.

APPROVAL/ADDITIONS TO AGENDA

President Bains requested a motion to accept the agenda for the Board of Directors meeting dated April 27, 2021

M/S/C (White, Gosselin)

Ayes = 7; Nays = 0; Abstained = 0

Motion Carried

REVIEW OF MINUTES

All Board Members have reviewed the minutes of the previous meeting. President Bains requested a motion to approve the minutes of the Board of Directors meeting held on February 23, 2021.

M/S/C (Gosselin, White)

Ayes = 7; Nays = 0; Abstained = 0

Motion Carried

PUBLIC INPUT

No public input was submitted in advance and no public input was presented at this meeting.



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NEW BUSINESS

Dr. Jasmeet Bains, President

Nominations and Voting for New Board Members: Donald Tobias and Ruth Watterson

Dr. Bains briefed the members that interviews had been conducted by the Nominating Committee for Donald Tobias and Ruth Watterson who have applied to be members of the Kern Regional Center Board of Directors. The Nominating Committee was pleased after the interviews and agreed to present these nominees to the Board of Directors and ask for a vote. Mr. Tobias was unable to introduce himself due to technical difficulties with the sound on his Zoom connection, so Dr. Bains gave a synopsis of Mr. Tobias' application and interest in being a Board Member. Ms. Watterson introduced herself to the Board and also gave a brief synopsis of her desire to be a Board Member. Dr. Bains then presented these candidates to the Board of Directors and asked for a vote on each.

A motion was made by Mr. Shawn White to accept Mr. Donald Tobias as a new member of the KRC Board of Directors. The motion was seconded by Mr. Mark Tolentino.

M/S/C (White, Tolentino)

Ayes = 7; Nays = 0; Abstained = 0

Motion Carried

A motion was made by Mr. Kevin Gosselin to accept Ms. Ruth Watterson as a new member of the KRC Board of Directors. The motion was seconded by Mr. Mark Tolentino.

M/S/C (Gosselin, Tolentino)

Ayes = 7; Nays = 0; Abstained = 1

Motion Carried

Mr. Donald Tobias and Ms. Ruth Watterson were unanimously voted in to be a members of the Kern Regional Center Board of Directors effective April 27, 2021. Dr. Bains welcomed the two new Board Members and expressed how appreciative we are of their desire to serve.

KRC BOARD OF DIRECTORS PRESIDENT REPORT

Dr. Jasmeet Bains, President

Dr. Bains was very happy to participate in the ARCA Grass Roots event. It was a great experience to talk with our legislative officials about our services to our clients here in Kern County and to express our goals for the future.

President Bains' top priority is to increase COVID-19 vaccination in Kern County. She is working on dispelling the myths that the vaccination is harmful in any way and to encourage everyone she meets to be vaccinated. She asked all Board Members to please encourage clients, families, and anyone they know that has not received the vaccine to get it. She firmly believes that vaccination is the main force in lowering and eliminating COVID-19 infections.

FINANCIAL REPORT

Tom Wolfgram, Chief Financial Officer

Mr. Wolfgram presented the KRC Operations Report for month ending February 28, 2021. This document is Attachment 2 and is filed with these minutes. He asked the Board Members to keep in



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mind that salaries for January and February increased due to hiring more staff; March will also show an increase. He anticipates that the ending Operations balance will be \$853,000.

Mr. Wolfgram presented the KRC Purchase of Services Report for month ending February 28, 2021. This document is Attachment 3 and is filed with these minutes. During the presentation, Mr. Wolfgram noticed an error within the worksheet that resulted in an incorrect monthly figure appearing on the document; this will be corrected and the report re-published to the Board. The Purchase of Services total spent is approximately \$124 Million. There are roughly \$2 Million in unbilled services yet to be paid, bringing the total anticipated spending to around \$126 Million. Purchase of Services balance is approximately \$541,000.

EXECUTIVE DIRECTOR'S REPORT

Dr. Michi Gates

COVID-19

Since March 2020, KRC has had 477 clients and 433 Service Providers with a positive COVID-19 diagnosis and 21 client deaths. Statewide, there are 17,409 positive cases and 621 deaths. Vaccination is KRC's main focus with efforts to eliminate every possible barrier to clients. The DDS flyer promoting the COVID-19 vaccine to age 16 and above is posted on our website and social media accounts, along with transportation options. Service Coordinators are contacting all of their clients about the vaccine. Presently, 29% of our clients have received at least one vaccine shot; 16% of our clients are declining the vaccine. Since the Johnson & Johnson vaccine is now approved to resume, Bakersfield College has reached out to KRC to hold another clinic. Celia Pinal, Director of Client Services, is working with Service Coordinators and Exceptional Family Resources to get a minimum of 100 individuals registered.

DDS Directives

The Department of Developmental Services has issued a new directive to resume regional center in-person monitoring visits to individuals residing in licensed residential facilities, Adult Family Home Agencies, Supported and Independent Living. This directive requires that regional centers begin conducting in-person visits no later than 30 days from the date of the directive (April 21, 2021). KRC has continued in-person visits during the pandemic when needed and we are working on a procedure to expand the process to meet the DDS timeframe.

Day Programs

Cherylle Mallinson, Director of Community Services, met with vendors today. Several proposals have been received from vendors to reopen day programs for in person services. KRC is reviewing these for proper safety protocols and procedures.

Early Start

KRC did not see as drastic of a decline as some regional centers in the State during the pandemic; our numbers for Early Start are now comparable with pre-pandemic 2020 data. KRC is continuing to communicate with community partners to promote Early Start. The DDS Public Service Announcement is on the KRC website and our social media sites.

Self-Determination Program

There are 74 individuals registered in our Self-Determination program. Due to various reasons, some pandemic-related, some clients are taking a pause. We anticipate these individuals will restart at a later date. Work is moving forward to remove barriers to transition. Orientation is being provided by Program Manager Andrea Conetto for individuals and families who are interested in transitioning to SDP



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when it opens to everyone in June. Celia and Andrea have been providing additional SDP training to Program Managers to increase their understanding and confidence with SDP.

Technology

Transitioning to the Cloud continues to progress and we are providing new IT hardware to staff. Work on a new KRC website is moving forward with a goal to be more user-friendly to clients, families and the community.

Foster Grandparent and Senior Companion Volunteers Honored

Melissa Searson, Coordinator for the KRC Foster Grandparent/Senior Companion Program, honored our volunteers on Thursday, April 22 with a drive through ceremony where volunteers were presented with certificates and gift baskets. The event was a great success. These volunteers made a positive difference during the pandemic making masks and providing online classes for individuals. One volunteer has been in the program for 22 years.

Grass Roots

Thank you to everyone who participated in Grass Roots this year. Dr. Bains and Nickole Renee participated along with Celia Pinal and two of our Service Coordinators, Roberto Bravo and Shannon Thompson. Celia Pinal once again did a great job coordinating KRC's participation. Usually, this is held in person in Sacramento; this year it was a virtual event. We participated with 6 different legislators. Daniel Savino, Community Affairs/Community Relations Director at ARCA, executed a seamless virtual experience.

Question from Mr. Jones: Can COVID-19 Vaccines be mandated for KRC employees, clients, and vendor employees?

Answer from Dr. Gates: No, at this time we cannot mandate that anyone receive the vaccine.

Comment from President Bains: The COVID-19 Vaccine is an emergency vaccine and not FDA-approved yet. The need for the vaccine was urgent, therefore it was approved as an emergency vaccine. It takes several years for a vaccine to be approved by the FDA and that amount of time was not feasible. Since the vaccine is not approved by the FDA, it cannot be mandated. FDA-approved vaccines can be mandated, except for special circumstances, e.g., immunizations before starting school. President Bains stated that she would be more than happy to speak with or make a presentation to anyone at KRC and KRC clients about the benefits, pros and cons, and safety of the vaccine in the hope that it would encourage more people to feel safe about getting the vaccine.

VENDOR ADVISORY COMMITTEE

Shawn White, Board Member

The VAC Committee did not meet for the month of April, so there is no report. The next meeting will be on May 25, 2021.



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STAFF REPORT

Cherylle Mallinson, Director of Community Services

KRC Board Policy C-9 Review

Ms. Mallinson presented KRC Board Policy C-9 for information and review. The KRC Board Policy C-9 is Attachment 4 and is attached to these meeting minutes. The purpose of bringing the policy to this meeting is for the Board of Directors to review language changes made to the policy regarding emergency funds. *As it stands, the language in the policy is restrictive because the amount of funds allowed to be used for an emergency vendorization is \$120,000. This amount is outdated and would not be enough to enact an emergency vendorization. The change to the policy proposes that the amount be changed to \$500,000. This would be a reasonable amount for Community Services to proceed in an emergency situation instead of waiting to go through the RFP process. This would not affect the requirement of bringing any contracts of \$250,000 or greater to the Board of Directors for approval.*

It was recommended to change the word "monies" in item 1.a. to "funds" and change the wording in item 3 to reflect all of the avenues of communication that KRC uses to make this information available to the public, instead of listing only the KRC website. The Board of Directors will review. Ms. Mallinson will bring the policy back for consideration at the May Board of Directors meeting.

ADJOURNMENT

With nothing further to discuss, President Jasmeet Bains, MD, adjourned the meeting at 7:28 PM.

The next meeting will take place on Tuesday, May 25, 2021 at 6:00 p.m.

Minutes respectfully submitted by Darlene Pankey



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Kern Regional Center (KRC)

3200 N. Sillect Avenue ∞ Bakersfield, CA 93308 ∞ 661-327-8531

Minutes of the Board of Directors Meeting

May 25, 2021, 6:00 – 7:30 p.m.

Zoom Webinar

KRC BOARD MEMBERS PRESENT:

Oscar Axume, Board Member
Jasmeet Bains, MD, President
Kevin Gosselin, Treasurer
Ryan Jones, Board Member
Nickole Renee Mensch, Vice President
Donald Tobias, Board Member
Mark Tolentino, Board Member
Martin Vasquez, Secretary
Simon Verdugo, Board Member
Ruth Watterson, Board Member
Shawn White, VAC

KRC BOARD MEMBERS ABSENT:

All Present

STAFF PRESENT:

Michi Gates, Executive Director
Kristine Khuu, Assistant Director of Client Services
Cherylle Mallinson, Director of Community Services
Celia Pinal, Director of Client Services
Tom Wolfgram, CFO

ATTENDEES PRESENT:

Cindy Cox, Advocate for Donald Tobias
John Noriega, Advocate for Simon Verdugo
Edwin Pineda, DDS
Please see Zoom Attendee Report (attached) for complete list of attendees

INTERPRETER:

Nidya Madrigal Navia

CALL TO ORDER

Dr. Jasmeet Bains, President, called the meeting to order at 6:02 PM. A quorum was present.

APPROVAL/ADDITIONS TO AGENDA

President Bains requested a motion to accept the agenda for the Board of Directors meeting dated May 25, 2021.

M/S/C (Gosselin, Axume)

Ayes = 11; Nays = 0; Abstained = 0

Motion Carried

REVIEW OF MINUTES (Attachment 2)

All Board Members have reviewed the minutes of the previous meeting. President Bains requested a motion to approve the minutes of the Board of Directors meeting held on April 27, 2021.

Mr. Tolentino noted that the staff report did not include reasons or justification discussed for the updates in the KRC Policy C-9 Policy and questions asked by Mr. Tolentino and Mr. Gosselin were also not noted in the minutes. Also, Dr. Bains' title of President was listed incorrectly as Vice President, so



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that needs to be corrected. The meeting minutes of April 27 will, therefore, be corrected and deferred to the next meeting for a second review.

PUBLIC INPUT

Public input was presented at this meeting. A transcript of the spoken public input and Zoom chat follows these minutes.

UNFINISHED BUSINESS

Finalization of review and pending approval of KRC Board Policy C-9 (Attachment 4)

This item was deferred to the next meeting.

KRC BOARD OF DIRECTORS PRESIDENT REPORT

Dr. Jasmeet Bains, President

President Bains opened by saying that it has been an extraordinary year. Everyone has been overwhelmed, overworked and understaffed. She acknowledged all staff and the Board Members for their hard work. COVID-19 case numbers seem to be decreasing throughout California; however, as a physician, she is concerned that Kern County's vaccination rate remains at 20%. This is low in comparison to other counties. She recommends that everyone continue to wear a mask, adhere to guidelines, and avoid mass gatherings as much as possible. Considering the population we serve - those with developmental and intellectual disabilities - we need to do all we can to protect ourselves, be good stewards, and lead by example.

Also, President Bains voiced that she will be proposing a closed session meeting with the Board within the next couple of weeks to address the public input that was brought forward today. Every person on the Board has been very aware of all issues. We want to make sure that we are representing all KRC staff and clients fairly and properly.

FINANCIAL REPORT

Tom Wolfgram, Chief Financial Officer

Purchase of Services Report as of March 31, 2021 (Attachment 5)

Total spent on services to clients: \$143,438,214

Estimated Unbilled Services: \$2.1 Million

Total Estimated Money Spent: \$145 Million

Question from Mr. Gosselin: We have spent \$12 Million more than last year. Is this good?

Answer from Mr. Wolfgram: This is an increase of about \$12.7 Million spent for our consumers over this time last year which is a positive outcome. We are getting more services to the consumers.

Question from Mr. Tolentino: Purchase of Services does not overlap with Operations, correct?

Answer from Mr. Wolfgram: No. Purchase of Services and Operations are two separate allocations.

Question from President Bains: How much surplus exists in Purchase of Services and in what categories?



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Answer from Mr. Wolfgram: Purchase of Services has no surplus. The POS is reimbursed for what is spent, creating a zero balance between expenditures and reimbursements.

Operations Report as of March 31, 2021 (Attachment 6)

Proposed Expenditures: \$16,595,693

Total spent: \$12,765,918

Surplus: \$113,996

\$2.5M per year is paid to the pension plan and a payment was made in March, so March's expenditure is increased. We have 3 years to close out the accounts, so anything that we owe during this FY can be paid up to June 30, 2023. This is also true with Purchase of Services.

Question by Mr. Gosselin: Why do we have a surplus of \$113,000? Do we have vacant positions?

Answer from Mr. Wolfgram: We did have vacancies and hired employees from January - March. There are 218 employees as of March 31, 2021. If we continue at the current rate we will have an over-expenditure of \$113,000 for salaries, but in operating expenditures (rent, supplies, utilities) we will have an under-expenditure of \$227,000, so that gives us an under-expenditure of \$113,000 for the year.

Comment from Dr. Gates: There is no room for error when managing the Operations budget. We like to see a little bit of cushion because going over budget is not an option. \$113,000 is not a large cushion; it is cutting it pretty close.

Question from President Bains: What would happen if we ran short? Where would we get the extra funds?

Answer from Mr. Wolfgram: We sometimes have other allocations that we could possibly draw from, but if there are no funds to draw from there is a hiring freeze. We watch the Operations Budget daily to avoid issues of this type.

Comment by Dr. Gates: During a worst-case scenario, we would be forced to implement furlough days. I don't see us needing to do this right now. We look for every way to avoid these scenarios because they negatively impact clients as well as staff. It is considered a last resort.

At this point in the meeting, Mr. Tolentino noticed that there was a question presented in Zoom Chat. Dr. Bains permitted a limited number of questions on Zoom chat:

Question by Lindsay Stamboulia from Zoom Chat: If there is money left in the operations budget at the end of the year, does the money go back to the State?

Answer from Dr. Gates: Usually the Regional Centers don't have enough money, so rather than losing that money, we look at needed equipment/technology or end of year needs where we can apply that money.

Comment by Mr. Wolfgram: We really don't give the money back because we never received it. We haven't received the entire allocation because we haven't spent the money.

Question by Denise Arreguin from Zoom Chat: DDS has rescued before and covered the outstanding balance. Also, we were on special contract that we have not met since 3 plus years.



Answer from Dr. Gates: DDS will not rescue again. The other regional centers funded the previous rescue. It was a last resort measure to keep KRC from losing its contract. Regarding the special contract, a huge amount of progress has been made on special contract language. We now have only 4 items left on the special contract language, only 2 which are of any substance. The other 2 items are of a more technical nature.

Comments by President Bains and Mr. Gosselin: Mr. Gosselin was part of the DDS meetings that took place when DDS rescued KRC, and he affirmed that taking funds from the other regional centers did create some negative feelings. Looking at other boards, Dr. Bains felt that the regional centers agreed to give the funds at that time, but that it will not happen again. Dr. Bains would like to invite DDS to a future meeting to respond to some of the concerns presented.

Dr. Gates was asked, via Zoom chat, about the 4 special contract language items and a link to the KRC website was posted in chat for the person asking the questions.

Question by Denise Arreguin: Why do employees have benefits taken away that have been earned to cover costs that KRC Admin has not been able to solve? Is that fair to keep the agency afloat?

Answer from Dr. Gates: The benefits are the heart of the issues of our fiscal problems at Kern, specifically, the Defined Pension Benefits.

Question from Dr. Bains: We don't propose the budget under benefits and salaries. They are given to us by DDS, is that correct?

Answer from Mr. Wolfram: Yes. We get an allocated amount of money. I prepare estimated expenditures based upon employee salaries and benefits, insurance, and then what we need for rent and supplies, but I must stay within the allocated amount that DDS gives us.

At this time Public Input via Zoom Chat was closed. The Executive Secretary's e-mail was provided for any further comments. Received comments will be forwarded to the Board of Directors.

EXECUTIVE DIRECTOR'S REPORT

Dr. Michi Gates

COVID-19

- Infection rate is low. There have been 491 diagnosed cases at KRC since March 2020. We are now only seeing a few new cases per week.
- New infections among our clients are still occurring, but mostly with those living with their families. This shows that vaccinations of staff and those in our Care Homes have been effective.
- We continue to contact our individuals, per DDS contract, to learn their vaccination status and we work with them to eliminate barriers to them receiving the vaccination. We have 65% of our individuals (16+) who fall in one of these 3 categories: 1) received 1 shot, 2) fully vaccinated, or 3) declined vaccination. Reporting numbers are increasing.

DDS Directives

- In-person monitoring visits per DDS Directive has begun in licensed care homes, supported living, FHA homes and foster care. PPE kits are being supplied to Service Coordinators and an educational video demonstrating donning and doffing of the PPE equipment has been viewed by Service Coordinators.



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Day Programs

- More Day Programs are resuming in-person services. We continue to receive material for review to re-open these programs. We are looking towards some type of normalcy while reenforcing proper guidelines. Our providers have been doing an excellent job and the data reflect that.

Budget and Legislative Updates

- Talks are in progress for the 2021-22 Budget. There is a lot of excitement due to a large surplus of funds for the State – the “May-Revise” projects about \$75 Billion surplus plus an additional \$25 Billion from Federal. Governor Newsom is calling it the \$100 Billion Dollar Come Back Plan. Our systems, and other social service agencies, often don't get the attention they deserve, but this year it is looking very positive:

“May-Revise” Proposals:

1. Elimination of the sunset on provider supplemental rate increases.
2. Elimination of the uniform holiday schedule.
3. Increase provider funding incentives for individuals regarding employment, internship programs and competitive integrated employment programs.
4. Pay differential for bilingual provider staff to address disparity in our systems and attract employees.
5. Training for direct support staff to provide opportunities to professionalize the workforce and improve the quality of services provided to our individuals.
6. Funding proposed for reduced regional center caseloads for individuals who have low or no POS funding. This should help address the disparity in our services.
7. Funding to increase Tribal engagement for Early Start Services.
8. Funding for 21 deaf services coordinator positions at regional centers.
9. Funding for 60 Self Determination Program transition coordinating staff.
10. Funding for 800 additional service coordinators statewide, effective 2022-23. One year is requested to prepare to address reducing caseloads at all RCs and allow time to work on performance incentives.

Next Steps:

1. Voting by subcommittees on all proposals.
2. Conference Committee will meet to reconcile differences between the Assembly and the Senate.
3. The governor and legislative leaders will negotiate on finalizing the budget.
4. A final floor vote will take place by the legislature by June 15.
5. The governor will sign the budget.

Technology

- We continue to work on our website. We view new mock-ups every day and also continue to move KRC staff to the Cloud. New laptops are being issued to staff, paid for by the CARES Act. Our new Technology Communications Officer is strengthening our social media presence (Facebook, Twitter, and Instagram) to have better connectivity and a more positive presence with the community.



VENDOR ADVISORY COMMITTEE

Shawn White, Board Member

The VAC Committee met this morning.

- Celia Pinal began with a Case Management Report. She thanked the vendors for continuing to work with her to update the alternative services list. She notified us that abbreviated in-person quarterly meetings will begin, so vendors should prepare for that. Healthy conversation with the vendors took place about families coming to visit and keeping everything safe.
- Dr. Gates gave the Executive Directors Report reflecting the same information presented at this meeting.
- Cherylle Mallinson gave a Community Services update. She reviewed the Risk Mitigation Plan for all vendors that have not started the process, offering in facility services. Jamie Patino shared some information that would help the process of RCs supporting vendors as we begin to offer these services, e.g., using vendor codes with information provided, etc.
- For the Law Enforcement Subcommittee, John Noriega read a report from ARCA about a police shooting of a person with disabilities in Los Angeles County. The report expressed the need for education, training, and reform of law enforcement.
- The Employment Subgroup met last Friday to speak about some challenges of employment of the individuals that we serve. Many expressed some of the same needs related to COVID-19 including recovering from lay-offs and furloughs and redeveloping those relationships with the community organizations.
- The Transportation Subgroup did not have an update, but wanted to thank KRC for working with them on the alternative POS.

STAFF REPORT

Cherylle Mallinson, Director of Community Services

CRDP Stakeholder Input / Performance Contract (Attachment 7)

The Community Resource Development Plan related to our Performance Contract was screen-shared to the Board Members. This item is just informational for the Board of Directors and was also shared at the Vendor Advisory Committee this morning. This contract can be found on the KRC website. Some discussion on the plan included:

- Last year we submitted a proposal for a clinic to serve physically- and intellectually-disabled individuals. This was not approved last year, but it appears again on this plan.
- There are 2 candidates for the Mobile Dental services we are proposing at a cost of less than \$250,000. They are Enable Dental (from Southern CA) and Dr. Bowen who has an office in Delano. She has a local mobile practice already.
- Transportation in Eastern Kern – there are 24-25 individuals affected. We must decide by June 30, 2021. The decision will be released using a published paper, “The OCRA Server.” This publication meets Title 17 requirements.
- There is a multi-housing possibility in Bishop, CA. We are in the middle of getting more information to see if it meets the needs of our individuals.

We will do a public feedback session to talk about opportunities on June 14. A flyer, website announcement, and e-mail blast will be sent to providers. We have over 500 e-mail addresses of vendors and stakeholders that will also receive notice.



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Board of Directors Meeting Summary and Information to those Who Provided Public Input

Jasmeet Bains, MD, President

We have met and heard comments from Denise, Lindsay, Roy, and Darlene about benefits and salaries. We will be meeting in a closed board meeting within the next 2 weeks and will be looking into the possibility of a DDS representative to be present at our next Board Meeting to address some of the questions in regard to special contracts and budget and how it is that certain areas get proposed. We will look at this in detail. I want everyone to know how critical it is to preserve our Regional Center here in Kern County. It is my understanding that if things do not go according to DDS requirements, DDS can step in and dissolve KRC. Our clients could become part of other regional centers such as Los Angeles or Central Valley. This would not be of benefit to anyone. It would take away resources in our community and have a negative impact locally. Your board is very aware of this and is working hard with DDS and Finance to make sure that this does not happen. We do not want furloughs. We don't want KRC to be dismantled in any way, so we want to make decisions that will protect the resources in Kern. Your Board is made up of members of your community. We hear what you are saying. We are a volunteer board. I am here because I care about my patients who are served by KRC and want to serve my community. The Board is fighting for you and really appreciates the very hard work you do. We feel the work you are doing is magical and we thank you. It has been a very unprecedented and rough year and we will continue to be here for you and will continue to work with DDS as well.

Kevin Gosselin, Treasurer

Mr. Gosselin stressed that services will not stop for our clients in the event of a change of Kern Regional Center. These services are much larger than a Regional Center directive; however, it will present more challenges for our clients. We have been volunteer board members for some time because we care. We are here for you.

Mark Tolentino, Board Member

Mr. Tolentino stated, "to those who are still online, thank you for your input. It takes a lot of courage and passion to speak up on this type of planning. The Board will look at all the feedback provided with an open mind and all of us will look forward to finding an equitable solution for you all. This process exists for this type of communication, so we encourage you all to continue to be involved. We are available to you as well."

ADJOURNMENT

With nothing further to discuss, President Jasmeet Bains, MD, adjourned the meeting at 7:38 PM.

The next public meeting will take place on Tuesday, August 24, 2021, at 6:00 p.m.

Minutes respectfully submitted by Darlene Pankey



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Zoom Attendee Report

Report Generated: 6/1/2021 12:48

Attendee Details

Attended	User Name (Original Name)	First Name	Last Name	Email	Registration Time
Yes	Nicola Perkins	Nicola	Perkins	nicmit84@gmail.com	5/25/2021 17:58
Yes	veronica	veronica		vbedolla@kernrc.org	5/25/2021 17:57
Yes	Isabel McGraw	Isabel	McGraw	imcgraw@kernrc.org	5/25/2021 17:36
Yes	Ryan Garcia	Ryan	Garcia	garciaryan805@gmail.com	5/25/2021 18:01
Yes	Cynthia Sanchez	Cynthia	Sanchez	csanchez@kernrc.org	5/25/2021 17:56
Yes	Marco Ramirez	Marco	Ramirez	mramirez@kernrc.org	
Yes	iliana Hill	iliana	Hill	ihill@kernrc.org	
Yes	Cd	Cd		candicedeeds@yahoo.com	5/25/2021 17:53
Yes	Mitzi Villalon	Mitzi	Villalon	villalonmitzi@hotmail.com	5/25/2021 18:01
Yes	salmo	salmo		scontreras@kernrc.org	5/25/2021 18:00
Yes	Patricia Cardenas	Patricia	Cardenas	pcardenas229@gmail.com	5/25/2021 18:29
Yes	Allison Allred	Allison	Allred	aallred@kernrc.org	5/25/2021 18:01
Yes	Chloe	Chloe		chayes@kernrc.org	5/25/2021 17:58
Yes	iPhone	iPhone		jj87@yahoo.com	
Yes	Isabel mendez	Isabel	mendez	imendez2@yahoo.com	5/25/2021 18:07
Yes	HR KRC	HR	KRC	fbesnard@kernrc.org	5/25/2021 18:05
Yes	maria luna	maria	luna	mluna@kernrc.org	5/25/2021 18:25
Yes	LaCresha Lebron	LaCresha	Lebron	cuteacre@yahoo.com	5/25/2021 17:59
Yes	crisrina blackmon	crisrina	blackmon	Monlight59@yahoo.com	5/25/2021 18:01
Yes	Elbia Arreguin	Elbia	Arreguin	earreguin@kernrc.org	5/25/2021 19:12
Yes	Erika Espinoza	Erika	Espinoza	eespinoza@kernrc.org	5/25/2021 18:02
Yes	Roy Rocha	Roy	Rocha	royrocha058@gmail.com	5/25/2021 17:59
Yes	Cynthia Marquez	Cynthia	Marquez	cmarquez888@yahoo.com	5/25/2021 17:45
Yes	Stephen	Stephen		sjcutty@gmail.com	5/25/2021 18:23
Yes	iPad	iPad	lpad	ymackie@kernrc.org	5/25/2021 18:01
Yes	Vanntha Chann	Vanntha	Chann	vchann82@gmail.com	5/25/2021 18:10
Yes	Maricela V.	Maricela	V.	mvilla@kernrc.org	5/25/2021 17:58
Yes	Virginia	Virginia		vlayland@krc.org	5/25/2021 18:17
Yes	Darlene Nuno	Darlene	Nuno	superman.yasania@yahoo.com	5/25/2021 17:56

Yes	Delia Serrano	Delia	Serrano	delia.serrano@seiu521.org	5/25/2021 18:00
Yes	work	work		carlitaortega25@hotmail.com	5/25/2021 18:21
Yes	Lisa Womack	Lisa	Womack	lwomack@kernrc.org	5/25/2021 18:28
Yes	Kristine Jandel	Kristine	Jandel	kjandel@kernrc.org	5/25/2021 17:53
Yes	Lindsay Stamboolian	Lindsay	Stamboolian	lstamboolian@kernrc.org	5/25/2021 17:58
Yes	:)	:)		otrigueros@kernrc.org	5/25/2021 18:00
Yes	Beatriz Alvarez	Beatriz	Alvarez	alvarezbeatriz89@yahoo.com	5/25/2021 18:04
Yes	KB	KB		k40brooks@gmail.com	5/25/2021 17:18
Yes	yvonne	yvonne		yromero@kernrc.org	5/25/2021 18:05
Yes	Jesus Pérez	Jesus	Pérez	jesusperez49@yahoo.com	5/25/2021 18:05
Yes	Erik Perez 40H	Erik	Perez 40H	eperez@kernrc.org	5/25/2021 18:05
Yes	Martha	Martha		mcarmona1972@gmail.com	5/25/2021 18:02
Yes	Kennisha	Kennisha		kennishacalvin8@gmail.com	5/25/2021 18:08
Yes	Jenny Ainsworth	Jenny	Ainsworth	jainsworth@bak.rr.com	5/25/2021 17:58
Yes	Denise Arreguin	Denise	Arreguin	darreguin2005@gmail.com	5/25/2021 18:07
Yes	lupita	lupita		lgonzalez@gmail.com	5/25/2021 18:04
Yes	Antonio Cruz	Antonio	Cruz	acruz@kernrc.org	5/25/2021 18:02
Yes	Souher Hanhan	Souher	Hanhan	shanhan@kernrc.org	5/25/2021 18:11
Yes	Michael Nieto	Michael	Nieto	mnieto@kernrc.org	5/25/2021 18:05
Yes	Jill Bivins	Jill	Bivins	jillbivins@gmail.com	5/25/2021 17:59
Yes	Sherri Hosey	Sherri	Hosey	mrshosey@aim.com	5/25/2021 17:59
Yes	sara	sara		sarahreichenberg@hotmail.com	5/25/2021 18:09
Yes	Melissa Searson	Melissa	Searson	msearson00@gmail.com	5/25/2021 17:59
Yes	Gumaro Mendoza Jr	Gumaro	Mendoza Jr	gmendoza@kernrc.org	5/25/2021 17:19
Yes	VERONICA CONTRERAS	VERONICA	CONTRERAS	veronica.contreras.00@gmail.com	5/25/2021 18:08
No	Sunshine Lopez	Sunshine	Lopez	mmattheus@kernrc.org	5/25/2021 17:57
Yes	Tyler Clutts	Tyler	Clutts	flicky_tooter@hotmail.com	5/25/2021 17:59
Yes	Fatima Marquez	Fatima	Marquez	fmarquez@kernrc.org	5/25/2021 17:54
No	Summer	Summer		summerbortiz@gmail.com	5/25/2021 17:54
Yes	Paulina Blanco	Paulina	Blanco	pblanco1@csu.edu	5/25/2021 17:59
Yes	Edwin Pineda	Edwin	Pineda	edwin.pineda@dds.ca.gov	5/25/2021 18:01
Yes	IPhone -	IPhone	'	aguerra@kernrc.org	5/25/2021 18:03
Yes	Cindy Martinez	Cindy	Martinez	cmartinez@kernrc.org	5/25/2021 17:55
Yes	mdamian	mdamian		mdamian67@gmail.com	5/25/2021 18:06

No	Tyler Clutts	Tyler	Clutts	tclutts@kernrc.org	5/25/2021 17:56
Yes	Alberto Melendez	Alberto	Melendez	kbcdzt@yahoo.com	5/25/2021 17:58
Yes	Jen	Jen		jazpitarte@kernrc.org	5/25/2021 18:00

Transcript of Spoken Public Input of Board of Directors Meeting of May 25, 2021

Public Input:

Dr. Bains advised that each public person would have 2 minutes in order to make comments:

Speaker 1, Denise Arreguin:

My name is Denise Arreguin and I have been a KRC Service Coordinator for 17 years and also a member of the SEIU 521 chapter. I'm just here to make a statement on behalf of the KRC line staff. We are here in large numbers to reach out to the KRC Board members to provide you with an update on contract negotiations with management. As you may, or may not know, . . . or may not be aware . . . we have been at the table for nearly 2 years and, unfortunately, things are not going well. KRC Management has met with our team to fulfill their responsibilities to bargain; however, the Agency . . . however, their agenda was already predetermined with the goal of stripping employees of the little benefits that we currently have. Management's proposals will not only damage our stability at KRC, but will negatively impact our clients, parents, and all the services we provide to the most vulnerable members of the community. Many of us have been Service Coordinators for many years. Some of us have seen our clients grow from children to adults. Many of us have developed strong relationships and together we have succeeded in providing the best for our community and clients. However, management's plan will cripple many employees financially, forcing a great number of us to go look for a job elsewhere. In the past, KRC has experienced difficulties hiring qualified employees that care to work for the intellectually disabled population of Kern. We care. We love our families. We want to stay here and continue these strong ties with our special-needs families. We need your help. During the past years, KRC has spent hundreds of thousands of dollars on new management positions and new equipment, even though, at the table, they claim to have no money. At the same time, we report this to you, the Board, that we have a surplus of funds. They keep asking staff to do more and more with absolutely zero compensation. Management has already reduced our health insurance benefits and taken away our pension and longevity pay. At this time, we are told these sacrifices would fix or solve the problem, but we always seem to be in the same position having the exact number figure of \$1.4 Million as a deficit. No matter what we do to help, they claim there is no money for staff raises, but this didn't prevent them from giving themselves a 30% pay raise. I know this is not news to you all, since you, the Board, had to approve these management pay increases at the cost of taking away benefits from the employees. Last month, management gave the Union their final proposal. Unsurprisingly, their final offer is virtually identical to their first offer. The main difference is that, now, they are proposing an even more severe cut to employees' health care that would slash our benefits by more than half. Essentially, these cuts constitute a huge pay decrease for staff as many of us will have to pay over \$1,000 per month for health care. Additionally, management is proposing to eliminate sabbaticals, delete seniority and reduce bilingual pay to virtually nothing; extend probationary pay to 1 year, instead of 6 months; and decrease educational leave and tuition reimbursement to almost nothing. Management has proposed nothing but take-aways. They are trying to eliminate every benefit that made Kern Regional Center a desirable place to work. The effect on our clients will be devastating as talented employees will now not be able to make their career at KRC. Our agency will be a stepping stone . . . not a permanent home. There will be a revolving door of employees who will never have the opportunity to really get to know our clients. Our clients deserve more. The staff deserves more, the

community deserves more, the clients deserve more. Board Members, we are here today to make you aware that this is happening at the table and we are asking for your assistance and support. We feel there is no transparency. *(Time was up and audio became choppy at this point, so it was hard to get an accurate transcription)* . . . management and workers are not being treated . . . we've been contending . . . *(at this point, Dr. Bains informed the speaker that her time was up)* . . . can I just finish, I have just a few more sentences . . . as we . . . continue with COVID during the year and management has taken the opportunity to increase our workloads and expect us to perform double-demand work normally. Board Members, we are employees and we tell you that enough is enough. We have families that are impacted by these drastic changes and that puts us in severe economic hardship. We need your help. Every year SEIU lobbies on behalf of KRC to increase funding for our clients, vendors, and staff. Other Regional Centers are using these funds to give their staff pay raises and additional benefits, but KRC continues to strip away our benefits and protections. Enough is enough. Thank you.

Dr. Bains:

Thank you for your comments, Denise. Any questions from the Board for Denise? Hearing no questions, do we have another person for public comment?

Speaker 2, Roy Rocha:

Hi, this is Roy calling. I heard those rumors today about what was going to happen to us. I hope it doesn't happen to us because, you know, I've worked at the Regional Center for 27 years, and these 27 years that I've been working there, you know, it was a place where I was happy working there. Now it's turning into like a riot, or something, you know . . . I can't live paying \$500 extra on my life insurance because I have a mortgage to pay, I have bills to pay and I can't make it, I mean I can't accomplish to pay \$500 more for my life insurance. I mean, you know, I have a house now, and, you know, it's going to take a long time for me to finish paying it off and if you take \$500 more out for my life insurance it's going to put me in the hole, a real deep hole. That's my part. That's it.

Dr. Bains:

Thank you, Roy. Thank you for commenting. Any questions from the Board for Roy? Hearing no comments, are there any other comments from the public?

Speaker 3, Darlene Nuno:

I used to work at KRC and I was a Service Coordinator there. I have 2 boys that are actual clients of KRC. I would hate to lose my Service Coordinator due to KRC's budget cuts. I would say that me, being a Service Coordinator, I know that the current Service Coordinators that are working now are working hard to give us the services we need and they need to be respected. And they need to be allowed to keep their health benefits. We look forward to sabbaticals. You guys need to make sure that they don't lose their sabbatical because working for KRC is overwhelming. We have to make sure that we keep our families with the services they're requesting. If their services are not given, then . . . the families are

frustrated. The Service Coordinators take the brunt of the frustration. I'm just saying that I've been there and I know exactly how they feel and I'm here to advocate for them. So please, don't be a disservice to the client. Give them what they want. They deserve it. They haven't had a raise in, I believe, the last 7 years, so it's time to give them a raise.

Dr. Bains:

Thank you, Darlene, for your comment. Any questions from the Board for Darlene?

No other individuals came forward for a comment.

Dr. Bains:

The Board was able to hear comments from Denise, Roy, and Darlene. Any discussion or comments from the Board in regard to any of the comments that were made from public input?

As Board President, I want all 3 of you, Denise, Roy, and Darlene to know that we will look into this. As a Board, we will discuss this with staff as well as people from DDS. We will meet as a Board to go over this specifically. Thank you to the 3 of you for speaking up and speaking for what it is that you feel strongly about. We appreciate your input. With that said, we want to reassure you that the Board takes everything that you are saying seriously and we will work on making sure that all of your concerns are brought forward.

Chat Transcript from Board of Director's Meeting Held on May 25, 2021

00:40:17 Lindsay Stamboolian: Hello. How do you submit a request for public comment?
Thanks.

00:41:36 Lindsay Stamboolian: Hello. How do you submit a request for public comment?
Thanks.

00:42:45 Nickolerene Mensch: ask darene

00:43:48 Simon Verdugo:how can simon opt out on being recorded in the webinar?

00:43:53 Darlene Nuno: I have a Q&A button

00:44:24 Lindsay Stamboolian: I just wondered the process for speaking on Zoom. Another member would like to speak

00:44:57 Lindsay Stamboolian: Denise Arreguin would like to provide a public comment

00:45:03 Darlene Nuno: I have a Raise your hand button

00:47:48 Allison Allred: I can hear her

01:20:46 Lindsay Stamboolian: If there is money left in the operations budget at the end of the year, does the money go back to the state?

01:21:31 Denise Arreguin: DDS has rescued before and covered the outstanding balance

01:21:58 Denise Arreguin: Also we were on special contract that we have not met since 3 plus years..

01:24:46 Cynthia Marquez: For Michi- Can you tell us what the 4 are?

01:26:17 Denise Arreguin: why do employees have to be taken away benefits that have been earned to cover cost that krc admin has not been able to solve? Is that fair to keep the agency afloat..

01:28:09 Nickolerene Mensch: I got that feeling from the other RCs also

01:28:18 Cynthia Marquez: Yes

01:30:53 Denise Arreguin: to reconfirm we are not in a deficit at this time?

01:31:41 Allison Allred: Why is management getting raises if we are scrapping by???

01:32:05 Michi Gates: Link to Special Contract Language action-documents
www.kernrc.org/dds-corrective-Attachment

01:32:32 Denise Arreguin: why they need to close the Shafter office?

01:33:06 KRC Licensing Zoom: My e-mail address is dpankey@kernrc.org. Please feel free to e-mail me any further questions. Thank you for your participation.

02:04:53 Cindy Cox: good news for Bishop. wow, we need it

02:07:11 Allison Allred: Then why are we closing important offices on the branch areas?? These are important to our community!!

02:12:53 Cindy Cox: thanks everyone.

**KERN REGIONAL CENTER
OPERATIONS
FY 2021/2022
AS OF JULY 31, 2021**

	PROPOSED EXPENDITURE	YEAR TO DATE	07/31/21	08/31/21	09/30/21	10/31/21	11/30/21	12/31/21	01/31/22	02/28/22	03/31/22	04/30/22	05/31/22	06/30/22	TOTAL	OVER/UNDER
OPERATIONS																
Salaries & Benefits	18,193,197	1,399,477	1,408,718												1,408,718	(9,242)
Operating Expenses	4,410,000	367,500	322,819												322,819	44,681
SUBTOTAL OPS	22,603,197	1,766,977	1,731,537	-	-	-	-	-	-	-	-	-	-	-	1,731,537	35,440
COMMUNITY PLACEMENT PLAN																
Salaries & Benefits	-	-													-	-
Operating Expenses	-	-													-	-
SUBTOTAL CFP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
FOSTER GRANDPARENT PROGRAM																
Salaries & Benefits	69,809	5,370	3,371												3,371	1,999
Operating Expenses	127,864	10,655	4,032												4,032	6,623
SUBTOTAL FGP	197,673	16,025	7,404	-	-	-	-	-	-	-	-	-	-	-	7,404	8,622
SENIOR COMPANION PROGRAM																
Salaries & Benefits	85,320	6,563	4,120												4,120	2,443
Operating Expenses	155,596	12,966	4,087												4,087	8,880
SUBTOTAL SCP	240,916	19,529	8,207	-	-	-	-	-	-	-	-	-	-	-	8,207	11,322
TOTAL OPERATIONS	23,041,786	1,802,531	1,747,148	-	-	-	-	-	-	-	-	-	-	-	1,747,148	55,384